

Lijn	K1	K2	K4	K5	K6	K7	K8	K9	K11	K12	K13	K22	K24	K88	Totaal
1	1	12,0	4,0		1,0	2,0	2,0	15,0	9,0	2,0	4,0			3,0	54,0
6	6	3,0	3,0		1,0		1,0	2,0	2,0	1,0	1,0	2,0		1,0	17,0
10	#	6,0	12,0	4,0	1,0	1,0	1,0	7,0	12,0	4,0	2,0	1,0		8,0	59,0
19	#	11,0	23,0				11,0	9,0	24,0	12,0	4,0	4,0		10,0	108,0
20	#	44,0	34,0	13,0	5,0	4,0	8,0	35,0	38,0	13,0	9,0	11,0	1,0	16,0	231,0
23	#	10,0	4,0	4,0			1,0	5,0	9,0		4,0	1,0			38,0
27	#	6,0	1,0		1,0	1,0		3,0	3,0	1,0	1,0			2,0	19,0
31	#	11,0	5,0	1,0	1,0	2,0	1,0	4,0	8,0	8,0	2,0			1,0	37,0
42	#	10,0	4,0			1,0		4,0	8,0	3,0	4,0			1,0	35,0
50	#	13,0	8,0	2,0		1,0	4,0	11,0	18,0	12,0	4,0	7,0		7,0	88,0
52	#	7,0	6,0		1,0		1,0	2,0	6,0	1,0	3,0			1,0	28,0
53	#	17,0	8,0			1,0	2,0	6,0	9,0	1,0	5,0	4,0		6,0	59,0
56	#	11,0	4,0	2,0	1,0		1,0	8,0	4,0	1,0	11,0	1,0	1,0	2,0	47,0
57	#	8,0	3,0			1,0		5,0	3,0	1,0	1,0			3,0	25,0
58	#	11,0	3,0	1,0	1,0	3,0	5,0	15,0	2,0		6,0			6,0	53,0
65	#		1,0	1,0				2,0	5,0						9,0
102	#	6,0	9,0	2,0	1,0	1,0		1,0	4,0	1,0		2,0			27,0
107	#	22,0	12,0	12,0	1,0	1,0		6,0	7,0		4,0	3,0			68,0
108	#	12,0	10,0	11,0	1,0	1,0	2,0	15,0	10,0		5,0	2,0		3,0	73,0
132	#	15,0	12,0	7,0	1,0	3,0	6,0	10,0	27,0	3,0	3,0	9,0		3,0	100,0
133	#	21,0	11,0		1,0	1,0	4,0	19,0	33,0	3,0	13,0	4,0		6,0	116,0
134	#	1,0	5,0					1,0	1,0	2,0		1,0			11,0
185	#	1,0					1,0		1,0						3,0
209	#	2,0	12,0	1,0				1,0	1,0					1,0	18,0
225	#		1,0			1,0		2,0			1,0			2,0	7,0
395	#	12,0	4,0	2,0	3,0	1,0	1,0	3,0	10,0	3,0	2,0	1,0		2,0	44,0
507	#	3,0		1,0					3,0		1,0				8,0
511	#	7,0	7,0	3,0				1,0	2,0	1,0				1,0	22,0
513	#														1,0
515	#		1,0				1,0								2,0
569	#		2,0											1,0	3,0
581	#		1,0						1,0						2,0

660	#	11,0	9,0	7,0				1,0	12,0									2,0	42,0
814	#	1,0				2,0			3,0	2,0	1,0	1,0						1,0	10,0
830	#		1,0							2,0								1,0	4,0
862	#										1,0								1,0
		2,0	12,0	1,0		4,0	4,0	2,0	7,0	5,0	9,0	6,0	18,0					8,0	78,0
Total		356,0	320,0	124,0	27,0	36,0	63,0	6,0	222,0	339,0	82,0	115,0	85,0	3,0	112,0				1890

Rubriek	omschrijving
K1	Punctualiteit
K2	Rituitval
K3	Toegankelijkheid van het voertuig
K4	Beschikbaarheid van zitplaatsen
K5	Kwaliteit van het voertuig
K6	Kwaliteit van de halte
K7	Informatievoorziening
K8	Sociale veiligheid
K9	Houding van personeel
K11	Dienstregeling
K12	Kaartsoort/tarieven
K13	Rijstijl chauffeur / bestuurder
K21	Defecte OV-chipkaartapparatuur/storingen
K22	Verkeerd/vergeten uit te checken
K23	Communicatie OV-chip onduidelijk
K24	Overig OV-chip
K88	overig

