

Bijlage 1: Achtergrondinformatie openbaar vervoer in Luxemburg

<https://www.luxtimes.lu/luxembourg/cost-free-public-transport-keeps-rising/1356138.html>

Een onderzoek dat online beschikbaar is, gaat over onderzoek naar loyaliteit van de OV-gebruikers in Luxemburg

(<https://www.sciencedirect.com/science/article/pii/S1077291X2300022X?via%3Dihub>). De onderzoekster geeft in een interview op de vraag: “What does the study advise transport companies and politicians - which strategies are most likely to be successful?” als antwoord: “In order for people to become loyal, regular users of buses and trains, satisfaction with the transport itself, safety on board and the walking time from arrival to destination play an important role. The frequency and punctuality of transport services must be sufficient and reliable, and it is worth paying attention to cleanliness and service. On the other hand, it is unlikely that the abolition of fares will have a major impact on loyalty. New, flexible solutions such as on-demand buses are also needed, especially in rural areas. However, transport research also shows that good public transport alone does not automatically reduce road traffic. At the same time, the use of private cars must be actively restricted, for example through a congestion charge. In Luxembourg, a lot is being invested in alternatives to the car, but restrictions on car use are not yet a topic here.” (bron: <https://www.science.lu/fr/public-transport/ditch-car-what-it-takes-get-people-switch-bus-and-train>)