

HALTETAXI ZEELAND

How to use the haltetaxi Zeeland

The haltetaxi provides a taxi service between bus stops in the province of Zeeland ('halte' is Dutch for 'bus stop'). The haltetaxi operates on routes where or at times when the bus no longer operates, and coordinates with the bus timetable. The stops can be recognised by the sticker 'HALTETAXI' on the bus stop sign. PLEASE NOTE: the haltetaxi does not operate according to the bus service. So you have to book this in advance.

If you want to use the haltetaxi for the first time, telephone 088-2358000 or send an email to info@haltetaxi.nl to have a user card made. Book your journey at least one and a half hours in advance. You can also book several days or journeys. This is useful if you plan to travel several days at the same time.

What details should you pass on when you book the haltetaxi?

- Your name / user card number
- The bus stop and date and time
- Your final destination
- Whether you have a wheelchair, rollator, (guide) dog or other pet (only in a travel cage) with you.

If you are unsure about where the haltetaxi stops, the telephonist will be able to tell you where the haltetaxi stops near your home.

Cash payment

Please pay by cash in the haltetaxi. You pay the same rate as for the bus. Please note: you cannot use your public transport service card (OV chip card) or season ticket in the haltetaxi.

User card

When you book the haltetaxi for the first time, you can pass on your name, address, email and mobile telephone number to the telephonist at the Municipal Transport Centre in Zeeland (*Gemeentelijke Vervoerscentrale Zeeland*). These details are

needed to make your user card. You will receive the card by post within five working days. If you have not yet received the card, you can still use the haltetaxi.

What you need to know when you book the haltetaxi

- If you want to use the haltetaxi before 9 a.m. book your journey the day before (before 9 p.m.).
- Against payment one additional person can travel with you using your card. Children up to 3 travel free of charge.
- If you have booked a haltetaxi and you have a public transport delay, contact the haltetaxi immediately (088-2358000).
- Alcohol and food may not be consumed in the haltetaxi.
- The haltetaxi operates on working days between 7 a.m and 11 p.m., on Saturdays from 8 a.m. until the last bus arrives and on Sundays from 9 a.m. until the last bus arrives.
- Intimidating behaviour towards the taxi driver, damage or vandalism to the taxi will be followed by a sanction.

Contact

088-2358000

info@haltetaxi.nl